

**SAFTI FIRST GLASS & FRAMING SYSTEMS NORTH AMERICA LIMITED WARRANTY**

FURNISHED TO: CUSTOMER NAME HERE

PROJECT: PROJECT NAME HERE

SALES ORDER: SALES ORDER NUMBER HERE

SAFTI FIRST warrants its products shall be free from defects for a period of 5 years from the date of delivery, *provided that said products have been transported, stored, installed and maintained in accordance with SAFTI FIRST's installation instructions and published maintenance recommendations*. This warranty is limited to defects appearing in the door, window, wall or floor framing and glazing components manufactured by SAFTI FIRST. This warranty is limited to the glass and framing manufactured by SAFTI FIRST only and does not cover products or hardware supplied by others. Should there be a defect or operating difficulty with any product or component not manufactured by SAFTI FIRST, owner should contact the respective manufacturer and that manufacturer's warranty agreement.

This warranty is limited to the repair or replacement of defective materials only up to the entire replacement of the product at the discretion of SAFTI FIRST. It specifically does not cover either initial or replacement installation, temporary protection, expenses, equipment, labor or any project related activity, and these items are specifically excluded and include any expenses related to relocation of equipment, personnel, or tenants.

SAFTI FIRST extends the manufacturer's warranty to the immediate buyer and it is not transferable.

SAFTI FIRST supplied products are warranted to the immediate buyer only for a period of 5 years from the date of delivery, that under normal conditions, products manufactured by SAFTI FIRST will perform and provide the prime purpose of protections as required for its fire and/or structural ratings.

This warranty extends to the SuperLite II-XL, SuperLite II-XLB and SuperLite II-XLF glazing material as follows:

Some degree of optical irregularity may be observed and is normal in multi-panel layers of tempered glass. SuperLite II-XL, SuperLite II-XLB and SuperLite II-XLF products incorporated with SRIL (Semi-Rigid Intumescent Layers), fire resistive intumescent layers, may contribute to these irregularities. These do not affect the overall clear view through the glass. These products are considered transparent fire barriers by code and not standard fenestration.

This warranty extends to the SuperLite I, SuperClear 45-HS, SuperClear 45-HS-LI, SuperLite I-XL and SuperLite X-45/60/90 glazing material as follows:

Some degree of optical irregularity is inherent in the nature of these monolithically processed specialty fire protective glass meeting the safety requirements of CPSC Cat. I and II, especially near the glass edges. These inherent irregularities do not affect the free vision through the glass.

This GPX FireFloor System warranty carries the following additional conditions:

The GPX FireFloor system should be protected from contact with wet cement, hard foreign objects and abrasives; that the edge of the product is not exposed to long periods of moisture or water. Acidic based silicone is not used. That the installation and maintenance of the product is entirely in accordance with the seller's recommendations and that the edges are not damaged in any way during or prior to installation; that the glass is cleaned according to SAFTI FIRST's published Care Information at least once every three months or reasonable intervals after practical completion to prevent build-up dirt on surface. Normal wear, tear, use and operational abrasion excluded.

Warranty terms can be changed with mutual written agreement.

**This warranty contains the following provisions:**

- Liability under this warranty is limited to free repair or replacement (at the manufacturer's discretion) of defective glass and/or frames manufactured by SAFTI FIRST and shall not extend to other components, installation or to any other damages incurred due to or in connection with defective glass or framing. This is inclusive of any installation, of the replacement glass, into any frame, or into any structure.
- In no event will SAFTI FIRST be liable for direct, indirect, special or consequential damages including but not limited to loss of profit or use.
- The warranty shall not apply to products which have not been handled in accordance with normal conditions of use, or units which have been subsequently processed or modified in any way, or units which have been subject to any damage. Normal conditions of use include: maintenance of the product, transport, storage, installation, use, and any other considerations, recommendations or direction that must be adhered to.
- **Proper temperature, moisture, water drainage, and protection of glazing surfaces must be maintained.**
- Components not manufactured by SAFTI FIRST may differ from the terms specified herein and will supersede SAFTI FIRST's warranty.
- Defects are to be reported to SAFTI FIRST within 30 days after discovery, or should have reasonably become known, to the buyer, contractor or the users of the structure or location which SAFTI FIRST products have been provided. Any replaced or repaired product under this warranty is limited by the original warranty period and shall not be extended beyond the original 5 years warranty herein provided.
- This limited warranty extends only to products sold in North America unless otherwise provided in writing.
- Building and safety codes vary widely throughout the U.S. and the world. SAFTI FIRST does not control nor are they responsible for the selection of products regarding the use or compliance with code. SAFTI FIRST is not responsible for products supplied by others. Configurations not standard in the manufacture of its door, window, wall systems, floor systems, or glazing products specified by others are not warranted unless specifically agreed to in writing. SAFTI FIRST makes no other warranties or representation, either express or implied, concerning a product's fitness for a particular purpose other than specifically stated. SAFTI FIRST fabricates to dimensions from the customer on approved drawings and will not take responsibility for any variance or discrepancy in the provided information.
- SAFTI FIRST reserves the right to inspect or have returned all products alleged to be defective or not complying.
- SAFTI FIRST excludes all shipping and handling costs incurred and associated with this warranty.

SAMPLE  
Name, Title

SAMPLE  
Date